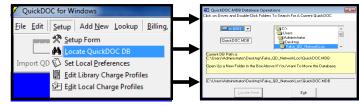
Patrons lists don't match

Problem: Patrons list in QDPortal doesn't match Patrons list from QuickDOC.

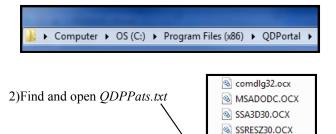
Solution:

First confirm that the list in QDPortal is the incorrect list. If the list within QuickDoc is incorrect, check to make sure QuickDoc is pointed to the correct database.



SSSPLT30.OCX

1) Go to QDPortal folder in Program Files.



INSTALL.LOG QDPPats.txt ST6UNST.LOG QuickDOC.CAB

3)Confirm that the names within match QDPortal and are incorrect.

QDPPats.txt - Notepad	Same Patrons
	Enter Necessary Bib or Routing Information Below. Click Once Anywhere On the Patron List Here> Then Type In the Few Letters in Patron Name to Skip Down The List. Double-Click on Patron To Select Pring, Therese [4]

4)Rename the text file (something innocuous, like "PDPPats old.txt")

5)Make sure QDPortal is closed.

6)Open QuickDoc

7)Close QuickDoc

8)Reopen QDPortal and check the Patrons list.

🖉 Patrons List							
4 Patron Record(s) Retrieved [I] in MI = Inactive							
	Patrons I		List of Patron				
Last 🗛	First	М	Dept	Cos	Records		
(None)			(None)		Currently in the Database		
Carter	Richard	F	(None)		Database		
Pring	Michael		(None)				
Pring	Therese		(None)		Search Last		